CEILING FAN MANUAL

- INSTALLATION
- OPERATION
- MAINTENANCE
- WARRANTY INFORMATION

LUCCI
AIRFUSION CLIMATE
DC
CEILING FAN

CAUTION
READ INSTRUCTIONS CAREFULLY FOR SAFE INSTALLATION AND FAN OPERATION.
Congratulations on purchasing the latest in energy saving ceiling fans. This fan runs on DC (direct current) power which gives it the benefit of being super energy efficient whilst still maintaining high volume air-movement and silent operation.

Energy Saving - The DC motor is the latest technology in fan design. Its highly efficient motor saves up to 65% energy than ceiling fans with traditional AC motors.

Silent operation – this DC fan motor is programmed with a stabilized current which efficiently reduces motor noise.

Low operating temperature – The DC power is managed effectively which brings down the motor operating temperature to less than 50degs. This results in a much cooler motor than a standard AC fan and increases the longevity of the motor.

6 speed remote control, regular AC ceiling fans usually come with only 3 speeds, this DC fan comes complete with a 6 speed remote, which give greater choice of comfort levels.

SAFETY PRECAUTIONS

The information contained in the following pages has been prepared to ensure you of trouble-free operation of your Ceiling Fan.

1. To ensure the success of the installation be sure to read the instructions and study the diagrams thoroughly.

2. For your safety, all electrical connection and disconnection must be performed by a Licensed Electrician, in accordance with the current wiring rules AS/NZS 3000.

3. All electrical work should only be undertaken after disconnection of the power by removing fuses or turning off the circuit breaker to ensure all pole isolation of the electrical supply.

4. Make sure that your installation location will not allow the rotating fan blades to come into contact with any object and that there is a minimum clearance of 30cm from the blade tip to the wall or nearest object. Please note that the bigger this clearance is the better the airflow from your fan will be. Ensure the blades are mounted at a minimum height of 2.1 meters from the floor when the fan is installed.

5. The fixing point for the fan must be able to support a weight of at least 30kg. If you are mounting the fan to a ceiling junction box, the box and it’s fixing must be able to support the moving weight of the fan and must not twist or work loose.

6. The fan must be earthed.

7. Do not connect the fan motor to a dimmer switch. This may give an unsatisfactory performance (motor hum) and cause damage to the motor. Only use the supplied fan controller.

8. It is not recommended that ceiling fans and gas appliances be operated in the same room at the same time.

9. The fan must be turned off and stopped completely before reversing the fan direction. This will prevent any damage to the motor of the unit or controller (if installed).

10. Do not insert anything into the fan blades while the fan is operating, as this may cause personal injury, damage the blades, and upset the balance of the unit causing it to wobble.

11. After the fan is completely installed make sure that all connections are secured and tightened to prevent any noise problems from loose parts.

12. Because of the fan’s natural movement, some connections may loosen. Check the support connections, brackets and blade attachments twice a year to make sure they are all secured. If they are loose, tighten with a screwdriver.

Note: The important safeguards and instructions given in this manual are not meant to cover all possible conditions and situations that may occur. It must be understood that common sense, caution and care are factors, which cannot be built into any product. The persons caring for and using the unit must supply these factors.
IMPORTANT NOTES

FAN CONTROL

Your warranty will be void if a solid-state dimmer fan controller or other brand wall controller is used. ONLY use the remote control supplied.

FAN INSTALLATION

Under our warranty terms, this ceiling fan must be installed by a licensed electrician. Ceiling fans that are not installed correctly can be dangerous and expensive to repair and will void the warranty. This fan is designed for indoor use only, mounting the fan where it is subject to water or moisture can be dangerous and will also void the warranty.

FAULT FINDER

Always check the “Trouble Shooting Checklist” included in this booklet before calling for service. Unnecessary calls are inconvenient for all and can attract a service charge.

MECHANICAL NOISE MAY BE NOTICED ON INSTALLATION - ALLOW AT LEAST 8 HOURS SETTLING-IN PERIOD. SOME FANS Wobble MORE THAN OTHERS - EVEN IN THE SAME MODEL; IT DOES NOT MEAN THE FAN IS FAULTY.

WARNING

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

The fan must be installed so that the blades are at least 2.1 meters above the floor.
Unpack your ceiling fan carefully. Remove all parts and hardware. Place fan motor on a cloth or soft surface to avoid damage to the finish. Do not lay motor housing on its side—the decorative housing may become bent or damaged. Verify that all parts are present before starting assembly.

Check the packaging carefully for missing parts.

Examine all parts. You should have the following:

1. mounting bracket x 1
2. Fan assembly with hanger cover, down rod, canopy cover and canopy x 1
3. Blades x 4
4. Blade holder x 4
5. Blade holder kit x 4
6. Bottom cover x 1
7. Remote transmitter with holder x 1 set
8. Remote receiver x 1
9. Extra Motor screws x 1 (not shown)
10. Blade screws x 13 (not shown)
11. Wooden screw x 2 (not shown)
12. Balancing kits x 1 set (not shown)
13. Wiring nuts x 4 (not shown)
14. Screw for remote holder x 2 (not shown)
15. 12V Battery for remote x 1 (not shown)
TOOLS REQUIRED

- Phillips / Flat head screw driver
- Pair of pliers
- Adjustable Spanner
- Step ladder
- Wire cutter
- Wiring, supply cable as required by AS/NZS 3000 wiring code.

INSTALLING THE MOUNTING BRACKET

The ceiling fan must be installed in a location so that the blades are at least 2.1 meters above the floor, and 300mm spacing from the tip of the blade to the nearest objects or walls.

Secure the hanging bracket to the ceiling joist or structure that is capable of carrying a load of at least 30KG, with two long screws provided. Ensure at least 30mm of the screw is threaded into the support.

NOTE: The bracket screws provided are for use with wooden structures only. For structures other than wood, the appropriate screw type MUST be used.

Angled Ceiling Installation

This fan hanging system supports a maximum 20 degree angled ceiling installation.
**HANGING THE FAN**

**Installing Down rod**
- Lift fan assembly onto mounting bracket. Fig.4
- Ensure the notch of ball joint is positioned on the stopper of mounting bracket to prevent fan from rotating when in operation. Fig. 5

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**ELECTRICAL WIRING DIAGRAM**

**WARNING:** FOR YOUR SAFETY ALL ELECTRICAL CONNECTIONS MUST BE UNDERTAKEN BY A LICENSED ELECTRICIAN.

**NOTE:** AN ADDITIONAL ALL POLE DISCONNECTION SWITCH MUST BE INCLUDED IN THE FIXED WIRING.

YELLOW, RED AND SINGLE GRAY wire can be cut if it is necessary when wiring.

DO NOT cut the gray sensor wire, which is 2P and with connector.
FINISHING THE INSTALLATION

- Loosen 2 screws from the bottom of the mounting bracket.
- Slide the canopy up to the mounting bracket and place the key hole on the canopy over the screw on the mounting bracket, turn canopy until it locks in place at the narrow section of the key holes, secure it by tightening the two set screws.
- Finally attach the canopy cover to canopy and secure it by pushing the lugs into the holes.

BLADE INSTALLATION

- Attach the blade to blade bracket kit and secure the blade to blade holder by tightening 3 screws. Fig. 11
- Attach the blade bracket assembly to motor and secure it by tightening the 2 screws. Fig. 12
- Repeat to install the other blades.
- Finally install the bottom cover to shaft of motor by rotating it clockwise.
Pairing Transmitter and Receiver – when 2 or more DC ceiling are installed in one location

When two or more fans are located near each other, you may desire to have the receiver/transmitter for each fan set to a different code, so that the operation of one fan does not affect the operation of the other fans.

The DIP switches for the transmitter (remote hand piece) are located in the battery compartment of the transmitter.

NOTE: Ensure that you have installed an all - poles disconnection switch in the fixed wiring for each fan, when using DIP code function.

NOTE: Ensure that the power to the Receiver is ON before pairing the transmitter using the DIP code.

Transmitter/Receiver pairing for ceiling fan 1:

- Turn off both ceiling fans 1 and 2 via the mains supply to the receiver.
- Slide the cover of battery compartment of transmitter to access the DIP switches. This will be transmitter 1.
- Change the position of the DIP switches in the remote transmitter 1, so that it will be different to transmitter 2. Fig.13
- Install the 12VDC battery in the compartment. Please make sure the polarity of battery is correct.
- Turn on the power to receiver 1. Keep the power OFF to receiver 2. (Each ceiling fan must have its own isolation switch, so that only the Ceiling fan that needs to be paired with the transmitter will be ON).
- Press and hold the SET button of transmitter 1 for 6 seconds within 60 seconds of switching the power to the receiver of Ceiling Fan 1.
- Now the transmitter should be paired with the receiver of ceiling fan 1. Turn ON/OFF or change the speed of ceiling fan 1 by the transmitter to check the operation.

Setting DC Ceiling fan 2:

- Turn off both ceiling fans 1 and 2 via the mains supply to the receiver.
- Slide the cover of battery compartment of transmitter to access the DIP switches. This will be transmitter 2.
- Change the position of the DIP switches in the remote transmitter 2, so that it will be different to transmitter 1. Fig.13
- Install the 12VDC battery in the compartment. Please make sure the polarity of the battery is correct.
- Turn on the power to receiver 2. Keep the power OFF to receiver 1. (Each ceiling fan must have its own isolation switch, so that only the Ceiling fan that needs to be paired with the transmitter will be ON).
- Press and hold the SET button of transmitter 2 for 6 seconds within 60 seconds of switching the power to the receiver of Ceiling Fan 2.
- Now the transmitter should be paired with the receiver of ceiling fan 2. Turn ON/OFF or change the speed of the ceiling fan 2 by the transmitter to check operation.
Note: The pairing of Transmitter and Receiver is not required if only one Ceiling fan is installed. When more than two ceiling fans are installed near each other, please refer to the instruction above.

Remote Control Buttons

1. FAN SPEED CONTROL BUTTON:
   press the button to turn on the fan and control the ceiling fan speed from low to high. 
   button is for the lowest speed, and button is for the fastest speed.

   NOTE: when you turn on the fan at first, you need to wait for several seconds, and then the fan will speed up.

2. FAN OFF BUTTON:
   Press the button to turn the fan off

3. REVERSE FUNCTION BUTTON:
   Press the button to active reverse running function.

4. LIGHT CONTROL BUTTON: (Not applicable for this model)

5. LIGHT MODE SWITCH: (Not applicable for this model)
   Slide the switch to “ON” position for light supporting dimming function. Slide the switch to “D” position for CFL.

THE RECEIVER PROVIDES THE FOLLOWING LEVEL OF PROTECTIONS AGAINST:

- Lock position: the receiver has a built-in safety feature to protect against obstruction during operation. The motor will be locked from operation and will disconnect from power after 30 seconds of interruption. Please remove obstacles before re-starting. To reset, simply turn off the power supply to the fan motor and re-start.

- Over 80W protection: when the receiver detects power consumption which is greater than 80W, the receiver power will be stopped and operation will immediately discontinue. Turn the receiver power on after 5 seconds to restart the fan.
Please note that all ceiling fans are not the same, even in the same model—some may move more or less than others. Movement of a couple of centimetres is quite acceptable and does not suggest the fan will fall down.

Even though all blades are weighted and grouped by weight, it is impossible to eliminate wobble altogether. This should not be considered a fault. Ceiling fans tend to move during operation due to the fact that they are not generally rigidly mounted.

You may do the following action to reduce the wobbling:

1) Check all the blade mounting screws are tightened and securely.
2) Wobbling problems may result from inconsistent blade level. To check blade level, measure the distance from each blade tip to the ceiling.

Note: If measurements are inconsistent:
- check blade mount screws are not over tightened or loose, which can cause the blade tip to not all sit level;
- An out of shape blade can cause wobbling, check by removing the blade and lay in on a flat surface. A good flat blade will lay flat on the surface.

3) Blade tracking may be checked simply by use of a household ruler as shown in below Figure. Place the ruler vertically against the ceiling and even with the outside leading edge of a blade. Note the distance of the edge of a blade same as others. Turn the blade slowly by hand to check the remaining blades. If a blade is not in alignment, the blade is either out of shape / warped or the blade screws are not evenly tighten or either loose.

**BALANCING KIT**

1. A Balancing Kit is provided to balance the ceiling fan on initial installation. Please refer to the instruction on how to use the Balancing Kit, that is included

2. The balancing kit can be used to assist re-balancing if the ceiling fan becomes un-balanced overtime. Do not discard the balancing kit. Retain for possible future use.
CARE & CLEANING

- Periodic cleaning of your ceiling fan is the only maintenance required. Use a soft brush or lint free cloth to avoid scratching the paint finish. Please turn off electricity power when you do so.
- Do not use water when cleaning your ceiling fan. It could damage the motor or the wooden blades and create the possibility of an electrical shock.
- Motor has permanently lubricated ball bearing. No need to oil.

WARRANTY SERVICE

The manufacturer warranty covers actual faults that may develop, but NOT minor complaints, e.g. noise from motor —ALL ELECTRIC MOTORS ARE AUDIBLE TO SOME EXTENT.

WOBBLE

- Ceiling fans tend to move during operation due to the fact that they are not generally rigidly mounted—if they were, they could generate excessive ceiling vibration and stress on their mountings.
- Movement of a couple of centimetres is quite acceptable and does not suggest the fan will fall down.
- Ceiling fans are mounted very securely on steel brackets with rubber cushioning or with ball-joints to allow free movement.
- Please note that all ceiling fans are not the same, even in the same model—some may move more or less than others.

NORMAL WEAR AND TEAR

Threaded components working slightly loose or blade brackets even slightly bent due to vigorous cleaning or bumping can cause extra wobble and noise. THIS IS NOT COVERED UNDER WARRANTY- but a little care and maintenance can reduce or prevent this problem.

BUMP-IN-THE-NIGHT

This is the biggest cause for service calls, which are outside the manufacturer’s warranty. If a fan has a fault, it will be noticeable at all times. Naturally, when everything is quiet at night, you will be more inclined to hear small noises, which may not be noticeable at other times. Even slightly power fluctuations, and mains frequency signals superimposed in your electricity supply for off-peak hot water control may cause a change in fan motor noise.
This is normal.

FAN LIGHT

Except for actual faults in manufacture, which are extremely rare, FAN LIGHTS AND GLOBES ARE NOT COVERED UNDER YOUR FAN WARRANTY. Noises and vibration etc. are often more accentuated when a fan light is fitted. For instance, a fan light glass that has not been tightened or worked loose can cause a rattle. Again, care and maintenance will reduce this.
Glass of all kinds is warrantied to the retailers’ door and subject to the retailer checking it on delivery.
The fan must be installed so that the blades are more than 2.1 meters above the floor.
- According to law in Australia, all electrical connections & disconnection must be installed by licensed electrician. This ceiling fan fall within this requirement.
- According to our warranty terms, only ceiling fans installed by licensed electrician are covered under warranty.

TROUBLE-SHOOTING CHECKLIST

Always check the “Trouble Shooting Checklist” included in this booklet before calling for service. Unnecessary calls are inconvenient for all and can attract a service charge.

For your safety, ensure the ceiling fan is OFF before carrying out any troubleshooting.

<table>
<thead>
<tr>
<th>TROUBLE</th>
<th>PROBABLE CAUSES</th>
<th>SUGGESTED REMEDY</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Fan will not start (Warning: THE ceiling must be switched OFF, and the assistance of a licensed electrician maybe required.)</td>
<td>A. Fuse or circuit breaker blown.</td>
<td>Check main and branch circuit fuses or circuit breakers.</td>
</tr>
<tr>
<td></td>
<td>B. Loose power connections to the fan. (normally occur during installation.)</td>
<td>Check power connections to fan. Must be performed by a Licensed Electrician.</td>
</tr>
<tr>
<td></td>
<td>C. No response from the remote transmitter</td>
<td>Battery is low. Replace batteries.</td>
</tr>
<tr>
<td></td>
<td>D. Switch the Fan ON via the mains switch.</td>
<td>Check if there is power to the fan.</td>
</tr>
<tr>
<td>2. Fan Wobbles (Refer to Wobble section of the manual for further information.)</td>
<td>A. Fan blades are not horizontal to ceiling.</td>
<td>Refer to “wobbling fixing” section of manual.</td>
</tr>
<tr>
<td></td>
<td>B. Blade screws are loose.</td>
<td>Make sure all screws are securely fastened.</td>
</tr>
<tr>
<td></td>
<td>C. Blade/s are out of shape</td>
<td>Remove blade and lay on a flat surface to check if blades are out-of-shape. Contact retailer for further details.</td>
</tr>
<tr>
<td>3. Fan sound noisy</td>
<td>A. Top canopy touching ceiling.</td>
<td>Lower Canopy from ceiling to ensure minimum 3mm clearance.</td>
</tr>
<tr>
<td></td>
<td>B. Loose fan blade screws.</td>
<td>Re-tighten all screws on fan blades but never over-tighten.</td>
</tr>
<tr>
<td></td>
<td>C. Ceiling fan not secured against ceiling.</td>
<td>Re-tighten all screws in the hanging bracket or plate.</td>
</tr>
<tr>
<td></td>
<td>D. Incorrect speed controller.</td>
<td>Change the controller to the one supplied. (Must be performed by a Licensed Electrician.)</td>
</tr>
<tr>
<td>4. Mechanical Noise</td>
<td>A. Allow at least for 8 hours settling-in period.</td>
<td></td>
</tr>
<tr>
<td>5. Light will not turn ON (Optional light kit ONLY)</td>
<td>The globe/lamp has failed.</td>
<td>Replace globe/lamp</td>
</tr>
</tbody>
</table>

WARNING: THE CEILING FAN MUST BE SWITCHED OFF, BEFORE TROUBLE SHOOTING IS PERFORMED.
NOTES TO INSTALLERS

- All electric motors, including fans make some noise and may feel hot if touched—this is not a fault.
- Some fan wobble more than other—even in the same model.
- Fan lights can rattle, but are not covered under warranty.
- Fan wall controller make slight buzz and get warm especially on lower setting.
  These occurrences are not covered by the manufacturer’s warranty.

<table>
<thead>
<tr>
<th>AIRFUSION CLIMATE SERIES DC FAN models</th>
<th>Rated Voltage</th>
<th>Rated power (motor)</th>
<th>Battery for remote</th>
</tr>
</thead>
<tbody>
<tr>
<td>LD-CD52BN/BC</td>
<td>220-240VAC</td>
<td>35W</td>
<td>1 x 12V 23AE</td>
</tr>
<tr>
<td>LD-CD52BN/WH</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>LD-CD52BN/AB</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

TECHNICAL INFORMATION
This product is guaranteed against electrical defects in material or manufacturing workmanship for faults when under normal domestic/residential conditions for a certain period of time from the date of purchase. This warranty covers parts and labour costs for the motor subject to the following conditions:

1. Installation being performed by a qualified licensed Electrician.

   This warranty will not apply if the ceiling fan is installed by anyone other than a licensed electrician. Problems arising from incorrect installation are not covered by warranty. The cost of repairs and/or service call where the defect is due to the installation and not due to faulty material or workmanship, in accordance with wholesaler and their authorized agent, will be payable at time of repair.

2. The correct controller being fitted to the fan.

   Only use the controller supplied with the fan or a genuine replacement. Using solid-state dimmer type or non-genuine controllers will void the warranty. Use of non-genuine controllers may cause the fan to operate with a loud hum and at altered speeds. Where controllers are supplied complete with light switch – do not use this switch to operate the fan. Fans connected using this switch to turn the fan on/off, will not be covered by warranty.

3. Repair work being carried out by licensed electrician only after authorization by wholesaler or their authorized agent to complete the repair and is subject to the supply of dated proof of purchase and installing electricians details.

4. The exclusion from warranty of any changes to ceiling fan blade or motor, plated and/or painted finishes due to climatic conditions (moisture, salt air etc) or after 6 months from the date of purchase or other circumstances deemed to be beyond the control of wholesaler or their authorized agents.

5. The warranty service does not cover:

   a. Transportation and in-transit insurance costs, if the product or parts thereof have to be returned for repair or replacement to the retailer or their authorized agent.

   b. Repair of defects caused by accident, fire, misuse, alterations modification, negligence, incorrect or incomplete installation/operation, any unauthorized person attempting to repair the ceiling fan, or acts of God.

   c. Claims or damage to furniture, carpet, wall, ceiling foundations or any other consequential loss either direct or indirectly resulting from a faulty ceiling fan.

6. Except in the case of pre-packed integrated light models, light fittings attached to the fan are not covered by this warranty. Where the fan is pre-packed complete with a light, the light fitting will be covered by warranty to electrical defect. Tarnishing caused by climatic conditions and breakage of glasses is not covered by warranty. Globes/lamps are also not covered by warranty. All light fittings attached to the fan must be installed by a qualified licensed Electrician ensuring such attachments are complete and do not affect the fan's performance. Light fittings will often accentuate noises and vibrations, which can be traced to loose glass or fittings and are not covered by warranty. Broken glass as supplied in the pre-packed light complete models is not considered an item requiring a warranty service call. Notification within 48 hours of installation is required where glasses have found to be broken on unpacking.

7. The warranty applies to actual faults which may develop. Minor running noises are not covered. All
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electrical motors have some audible noise. Allow at least eight hours of operation to allow the bearings to properly seat. The fan, especially when set on low, may feel warm to touch – this is not a fault. If excessive heat is generated a service call may be required. Fan noises can vary due to slight power fluctuations and mains frequency signals for off-peak controlled appliances. These changes are most noticeable in the quiet of night, mains frequency signals which come across as an intermittent hum (mostly at night) are out of control of the manufacturer in these cases your electricity provider should be contacted, or an electrician to fit a suitable noise filter.

8. Threaded components such as blade nuts can work slightly loose during normal operation. These should be tightened regularly to ensure the fan doesn’t develop operation noises. If noises do develop, check this aspect before requesting service. This is not covered by warranty.

9. Minor variation of speed may be evident between different fans, even in the same model and is not a product fault and not covered by warranty.

10. Blades are not covered by warranty against defect in material. The replacement of the blades is not covered by the in home warranty service call, Notification within 48 hours of installation is required where blades have found to be broken on unpacking, contact the retailer or their authorized agent who will send you a new set of blades. Each blade set is balanced so it is important to replace all blades. Blades affected by climatic conditions and by maintenance are not covered by this warranty.

This warranty applies only to Australian states; its mainland territories and New Zealand. The benefits of this warranty are in addition to any benefits offered under state or territory law.

For under warranty service, contact the hotline number in this booklet and advise: the model number and style, the nature of the fault, date and place of purchase. Service cannot be arranged without this information.

Prior to requesting service, please consult the Trouble-shooting checklist that is printed in the manual

- All electric motors, including fans, make some noise and may feel hot to touch – this is not a fault.
- Some fans wobble more than others – even the same model.
- Blades are weighed to be within tolerance to minimize wobbling. In multiple installations do not mix blades from fans.
- Fanlights can rattle and are not covered by warranty.
- Finish to the fan, including blades and light complete models, are covered by 2 Years warranty.
- Blade and glass replacements are not covered by in home servicing.
In the event of service being required, please call the Lucci Fan Warranty Hotline on 1800 602 243 between 9am & 5pm (EST) Monday to Friday. Please make sure you have all the ceiling fan details filled out at the end of the manual before making the call.

Every Lucci Design ceiling fan is thoroughly inspected and tested before being released for sale. In addition to any warranties or conditions implied by applicable Statue or Regulation, Lucci Design warrants all of its ceiling fans against defective workmanship and faulty materials for twenty four (24) months from the date of purchase. Lucci Design undertakes, at its option, to repair or replace, free of charge, each product or part thereof on condition that;

1. The fan or relevant part has not been subjected to misuse, neglect, or been involved in an accident.
2. The repairs are not required as a result of normal wear and tear.
3. The product was installed by a licensed electrical contractor.
4. A copy of the original receipt of purchase is presented.
5. 12 month warranty applies when used in any non domestic applications.
6. This warranty does not cover stains, scratch and scuff marks, or dents if the product is purchased through factory outlet or refurbish items.

Lucci Design cannot be held responsible for any repair other than those carried out by it or one of its Authorised Service Agents. Please keep this warranty information in a safe place. This information must be produced in the event of service being required.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
CEILING FAN WARRANTY DETAIL

LUCCI WARRANTY HOTLINE- 1800 602 243

Retain AND Fill this form and keep it for your personal records and warranty purposes

NAME…………………………………………………………………………………………

ADDRESS……………………………………………………………………………………

……………………………………………………POSTCODE……………………

MODEL NUMBER…………………………………………………………………………

(PO# + DATECODE Sticker here)

PO NUMBER or DATECODE …………………………………………………………………

DATE OF PURCHASE………………………………………………………………

INSTALLING LICENSED ELECTRICAN………………………………………………

…………………………………………………………………………………………

LICENCE No…………………………………………………………………………

ATTACH PROOF OF PURCHASE HERE

THIS COMPLETED DETAIL PAGE SHOULD BE PRODUCED AND FAXED TO
THE WHOLESALER OR THEIR AUTHORISED AGENTS BEFORE OBTAINING
WARRANTY SERVICE